Department of Auditor-Controller Children's Group Home Ombudsman Activity Report May 2015

HOTLINE REQUESTS FOR ASSISTANCE

General Statistics

TOTAL CALLS 15

(Incudes Information Only Calls below)

Information Only Calls 1 Group Home (GH) Related – 0 Non-GH Related - 1

Youth Callers 14

Female-6 Male-8

Time of Youth Callers

AM - 3 calls PM - 11 calls

Adult Callers

Group Home	Supervisorial District(s) / Out of County	Number of Requests	Types of Issues
Vista Del Mar Child and Family Services	2	2	Personal PropertyRespect
David and Margaret Youth and Family Services	5	2	Food CSW Issues
Deliann Lucile Corporation, DeliLu Achievement Home	2	1	Respect
Hillsides Home	5	1	 CSW Issues
Dream Home Care, Inc.	4	1	Social Contact
Penny Lane Centers	3, 5	1	Unfair consequences
Phoenix House	3	1	Physical Harm
Star View Adolescent Center (Community Treatment Facility)	4	2	• Self-Harm (2)
Human Services Network d.b.a. Youth Services Network	3, 5	3	 Health/Medical, Dental Psychiatric Care (2) Self-Harm
TOTAL		14	

OUTREACH VISITS					
Group Home	Supervisorial District(s) / Out of County	Number of Requests	Types of Issues		
McKinley Children's Center	5	1	Family Contact		
St. Anne's Maternity Home*	2	0	None expressed		
TOTAL		1	T HUMBERS IN		

^{*}Joint visit with Probation Ombudsman